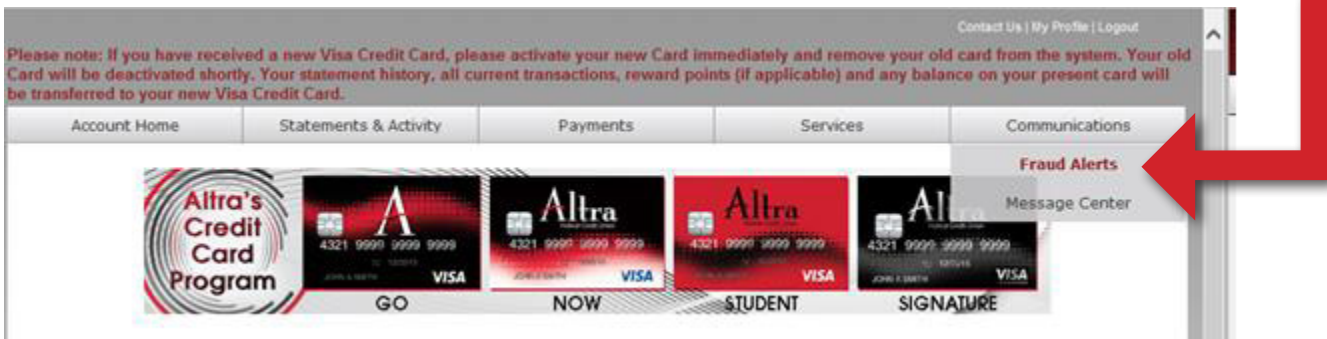


Register for Credit Card FRAUD ALERTS



Log into **ONLINE BANKING**. Find your **CREDIT CARD** and click on the blue **DETAILS** button. This will open a new page with additional credit card features. Hover over **COMMUNICATIONS** and choose **FRAUD ALERTS** to follow the important steps to set up this feature.



View/Select Card 

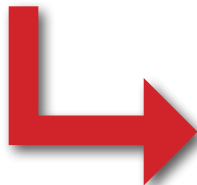
Enrolling your card for fraud notification keeps you informed. The fraud notifications are designed to help make you aware of possible purchases made without your authorization. They allow you to quickly reply to confirm the activity as valid or that it was not authorized to prevent additional fraud on your account. Once notified, you can contact your financial institution to prevent additional fraud on your account.

By clicking on the Submit button below you will be redirected to a secure site where you will enter your information to enroll in the fraud notification alerts.

 Click **SUBMIT**.

SELECT CARD from the drop down if there are multiple cards, if only 1 card, it will automatically be selected.

Click on **REGISTER HERE**




Automated Fraud Alerts

Real-Time Fraud Alerts for Your Convenience

Help manage your account activity and quickly identify potentially fraudulent transactions. When you provide us with your mobile number, we will automatically sign you up to receive automated alerts to your mobile device using Text Messaging and/or Pre-Recorded Digital Voice Phone Calls.

How it works:

- A text message and/or pre-recorded voice call may be sent to your mobile device when there is a suspicious transaction(s) identified on your credit or debit card.
- Simply reply to the text to confirm whether or not you recognize the transaction(s).
- If you reply to the text that you do not recognize the transaction(s), you will receive a text response back asking you to call Fraud Detection at 1-888-918-7313 to report the fraudulent transaction(s) and close the card. A block will be placed on your credit or debit card to protect from further fraudulent transactions until you call us.
- If you reply to the text that you recognize the transaction(s), your card will remain available for use.
- If you do not reply to the text within 30 minutes, a pre-recorded voice call may be attempted at your mobile device and home phone number listed on your account. Please listen, review and respond to the validity of each transaction.
- To reply to the pre-recorded message left on your phone, please call the number provided in the message to tell us whether or not you recognize the transaction(s).



PROVIDE INFORMATION

 You will need to provide information about your card.

Enter the following information:

Mobile Phone Number
Confirm Mobile Phone
Enter Card Number

Automated Fraud Alerts

Please enter the requested information in the fields below to begin your registration.

You can only enroll one mobile phone number per account.

Mobile Phone Number : (Ex. 4401231234)
U.S. Mobile Phone Number Only
Confirm Mobile Phone : (Ex. 4401231234)
Card Number : (No Spaces Ex. 4111111111111111)

Message frequency depends on account settings - Message and Data Rates May Apply.

By entering a mobile number you certify that you are the account holder, or have account holder's permission to do so. Registration will apply to the card number being registered and, if a replacement card is ever issued to you with a new card number, then to the new card number, until such time as you revoke your registration. For help or information on this program send "HELP" to 72488. For additional assistance call the **customer service number** on the back of your card, access the "FAQ" page within this site, or call [1-855-887-9760](tel:1-855-887-9760). To cancel your plan, send "STOP" to 72488 at anytime.

Click **SUBMIT**.

Submit >>

[\(Download the Free Adobe Reader here\)](#)

SMS ALERTS END USER TERMS AND CONDITIONS AGREEMENT ("AGREEMENT")

PLEASE CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS GOVERNING YOUR USE OF THE FDR WIRELESS MOBILE MESSAGING SERVICES BROUGHT TO YOU BY YOUR CREDIT UNION. BY CHECKING THE BOX AND CLICKING THE "I AGREE" BUTTON ON THE SIGN-UP PAGE, YOU ARE AGREEING TO BE BOUND BY THIS AGREEMENT WITH RESPECT TO YOUR USE OF THE SERVICES AND ARE FURTHER REPRESENTING AND WARRANTING THAT YOU HAVE THE RIGHT, AUTHORITY AND CAPACITY TO ENTER INTO THIS AGREEMENT.

(A) DEFINITIONS. The following definitions shall apply to this Agreement: (i) "FDR" shall mean First Data Resources, LLC ; (ii) "PSCU" shall mean PSCU Incorporated (ii) "Credit Union" shall mean the credit union who issued the credit or debit card for which You registered to receive the Services; (iii) "You" and "Your" means the end user; the person registering for the Services; (iv) "Service" and "Services" shall mean the FDR SMS Messaging Services which allows You to receive SMS text messages and emails on, or send SMS text messages and emails from, a wireless mobile device; and (v) "SMS" means telephony messaging systems and emails that allow for the sending of messages between mobile devices that consist of short messages, usually up to 160 characters in length.

(B) USAGE TERMS. You acknowledge and agree that the Services are provided by FDR and PSCU through the Credit Union. The Service will be provided to You pursuant to the following usage terms. You will not permit the Services to be used to transmit or disseminate any:

- Junk mail, spam, or unsolicited material to persons or entities that have not agreed to receive such material or to whom You do not otherwise have a legal right to send such material;
- Material that infringes or violates any third party's intellectual property rights, rights of publicity, privacy, or confidentiality, or the rights or legal obligations of any wireless service provider;
- Materials or data that is illegal, harassing, coercive, defamatory, libelous, abusive, threatening, obscene, or otherwise objectionable, materials that are harmful to minors or excessive in quantity, or materials the transmission of which could diminish or harm the reputation of FDR,

CHECK the
Terms & Conditions box
Click **SUBMIT**.

I have read and agree to the Terms and Conditions

Submit >>

Enter the following information:

LAST 4 DIGITS OF SSN
ZIP CODE
CARD SECURITY CODE
CARD EXPIRATION DATE

Automated Fraud Alerts

Please enter the requested information in the fields below to complete your registration.

What are the last four digits of your SSN? Primary Account Holder SSN
What is your Zip Code? Found on your Card Statement
What is the Card Security Code? [Example](#)
What is your Card Expiration Date? **ALERT:** Entry format is MMY
Example: 0412 for April of 2012

Click **SUBMIT**.

Submit >>

Your Enrollment is Almost Complete!

You will receive a text message with your confirmation. **REPLY "YES"** to complete your enrollment.

Automated Fraud Alerts

Your Enrollment is Almost Complete!

You will be receiving a text message from us (72488) to which you must reply "Yes" to complete your enrollment in the Mobile Fraud Notification Alerts program.

When enrolling more than one card number to the same mobile phone number, please wait to start the next card until the full enrollment on the first card has been completed. This includes receiving and replying to the text message indicated above.

[LogOff >>](#)